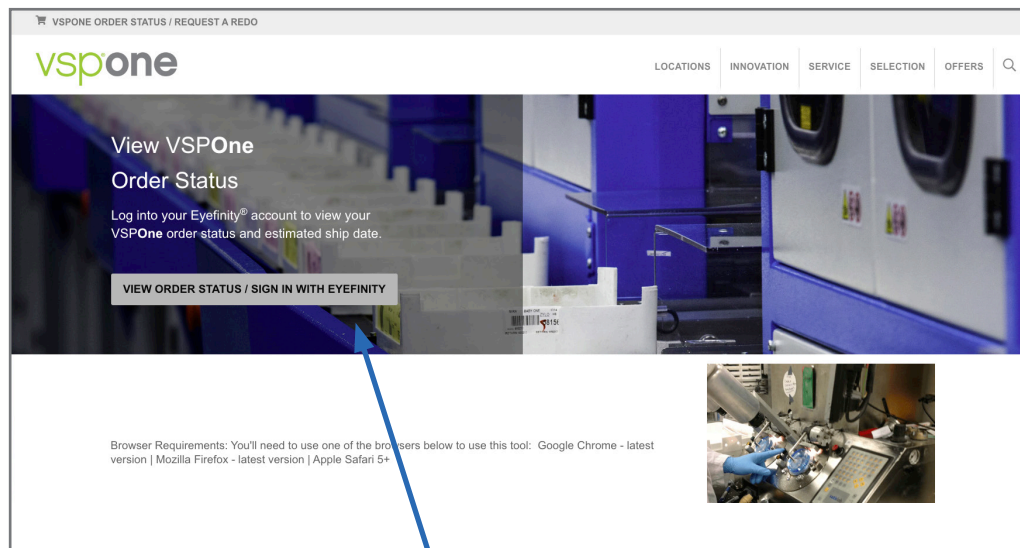


VSPONE ORDER STATUS/REDO

Doctors with an Eyefinity[®] login can check the status of their VSPOne[®] orders at orderstatus.vspone.com.

1. Go to orderstatus.vspone.com.

Be sure to use a current browser such as Google Chrome, Mozilla Firefox, or Safari 5+. (You may also visit vspone.com and click the “Order Status” tab on the top-left of the screen.)



2. Click the Sign On with Eyefinity button.

3. Type your **eyefinity.com** Username and Password in the Sign On box:

Sign On

Please sign on using your Eyefinity Id

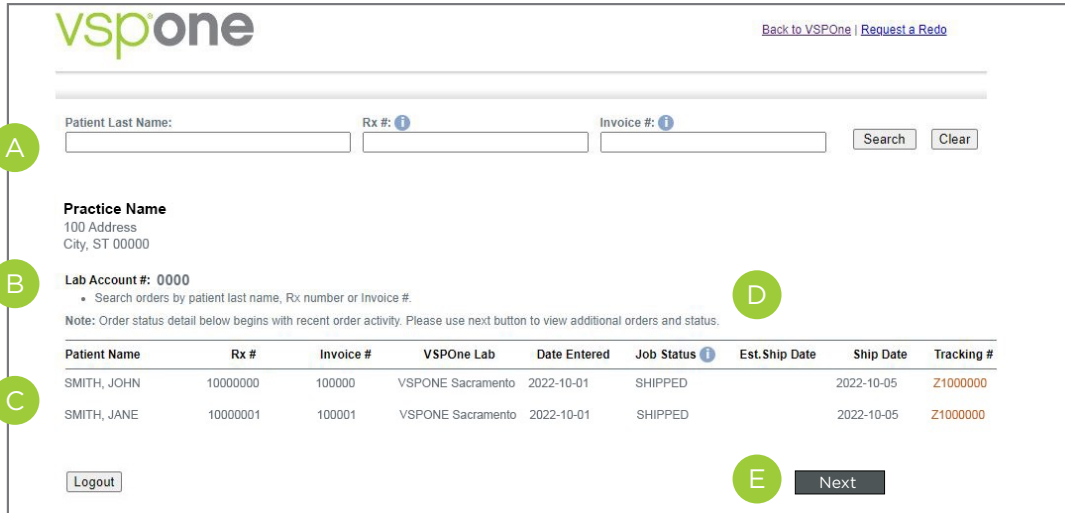
Username

Password

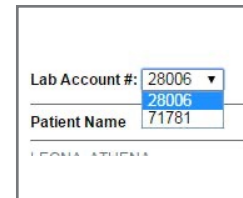
Remember my username

4. Click the Sign On button. You will then be directed to the Order Status page.

What to expect on the **vspone.com** Order Status Page



- A. Search by Patient Name (Format: Last name, first name), entire Rx #, or Invoice #.
- B. If the Doctor has multiple DVI accounts, you'll see a drop-down menu where you can select which account you want to see orders for.
- C. The most recent orders will display at the top of the page.
- D. The last three columns are important:
 - **Job Status:** Click for definitions.
 - **Est. Ship Date:** If this field is empty, then the order has already been shipped.
 - **Ship Date**
- E. If there are more than 20 orders, you can click the "Next" button to see more orders.



Need to order a redo?

Select VSPOne Order Status/Request a Redo link

- A. Log in (using Eyefinity Credentials)
- B. Select Request a Redo Link
- C. Log in (using Eyefinity Credentials)

