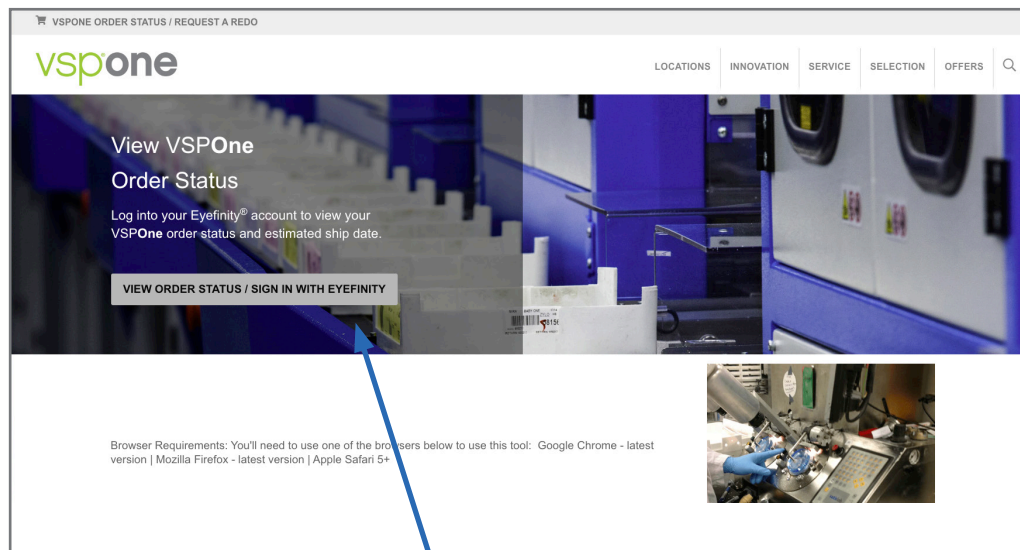


VSPONE ORDER STATUS

Doctors with an Eyefinity[®] login can check the status of their VSPOne[®] orders at orderstatus.vspone.com.

1. Go to orderstatus.vspone.com.

Be sure to use a current browser such as Google Chrome, Mozilla Firefox, or Safari 5+. (You may also visit vspone.com and click the “Order Status” tab on the top-left of the screen.)



2. Click the Sign On with Eyefinity button.

3. Type your **eyefinity.com** Username and Password in the Sign On box:

4. Click the Sign On button. You will then be directed to the Order Status page.

What to expect on the vspone.com Order Status Page

Back to VSPOne | Request a Redo

Patient Last Name: Rx #: Invoice #: Search Clear

Practice Name
100 Address
City, ST 00000

Lab Account #: 0000
• Search orders by patient last name, Rx number or Invoice #

Note: Order status detail below begins with recent order activity. Please use next button to view additional orders and status.

Patient Name	Rx #	Invoice #	VSPOne Lab	Date Entered	Job Status	Est. Ship Date	Ship Date	Tracking #
SMITH, JOHN	10000000	100000	VSPONE Sacramento	2022-10-01	SHIPPED		2022-10-05	Z1000000
SMITH, JANE	10000001	100001	VSPONE Sacramento	2022-10-01	SHIPPED		2022-10-05	Z1000000

Logout Next

- Search by Patient Name (Format: Last name, first name), entire Rx #, or Invoice #.
- If the Doctor has multiple DVI accounts, you'll see a drop-down menu where you can select which account you want to see orders for.
- The most recent orders will display at the top of the page.
- The last three columns are important:
 - Job Status:** Click for definitions.
 - Est. Ship Date:** If this field is empty, then the order has already been shipped.
 - Ship Date**
- If there are more than 20 orders, you can click the "Next" button to see more orders.

Lab Account #: 28006
Patient Name: 71781

Have additional questions?

Click the "Locations" tab for further information on each lab location.

Click a lab for Customer Service contact information.

